



EDUCATIONAL RESOURCES

Simple Ways AI Can Save You and Your Team Hours in the Office

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careswitch

ChatGPT 4o Share

Will any of Sally's caregivers go into overtime (40-hour work week) by accepting the proposed schedule for Ms Jones?

Caregiver Weekly Hours Analysis

		Total Hours	Overtime	
1	Private Caregiver	21	False	
2	Alice	33	False	
3	Lily	45	True	
4	Angela (Overnight)	70	True	

I have analyzed the proposed schedule for Sally Jones, and the weekly hours for each caregiver have been calculated. Please review the detailed breakdown to identify which caregivers may exceed 40 hours and go into overtime. Let me know if adjustments are needed! [↩](#)

Message ChatGPT 📎 🌐 🗣️



careswitch

The AI-powered operating system for home care

In-platform, AI-assistant

Looper

We designed Looper to help you across the business:

- Data retrieval and compliance
- Scheduling and shift review
- Care Planning
- Reporting and insights

making core processes in your business run faster and more smoothly than ever.

The screenshot displays the 'Billing' section of the Careswitch platform. It features a sidebar with navigation options like Assistant, Chat, Employees, Care Recipients, Contacts, Shifts, Documents, Reports, and Settings. The main content area shows a summary of billing metrics for the period Mar 17, 2024 - Mar 31, 2024:

- On Invoices: \$357,374.50
- Billable: \$167,025.50
- Unbillable: \$2,018.50
- Net Profit: \$52,840.31

Below the summary is a table of care recipients with columns for Care Recipient, Unbillable, Unbillable, Billable, Billable, and Net Profit. The table lists several recipients such as Banks, David, Brief, Richard, Dibbert, Leola, Donnelly, Dejah, Ernsler, Conrad, Grant, Arvilla, Greeves, Bob, Gulkowski, Sophia, Hagenes, Yolanda, Hand, Paris, and Jordan, Jade.

On the right side, there is an AI assistant interface titled 'Analyze and visualize billable items data'. It includes a bar chart showing revenue by shift method (Live-In and Visit-Based) and a pie chart showing the percent of revenue by payer type (Private Pay and LTC Insurance). The pie chart data is as follows:

Payer Type	Percentage
Private Pay	17.2%
LTC Insurance	82.8%

The AI assistant also provides a 'Download spreadsheet' button and a 'Message AI assistant...' input field.



A free weekly podcast

Because nobody went to school to learn how to run a home care agency



Agenda

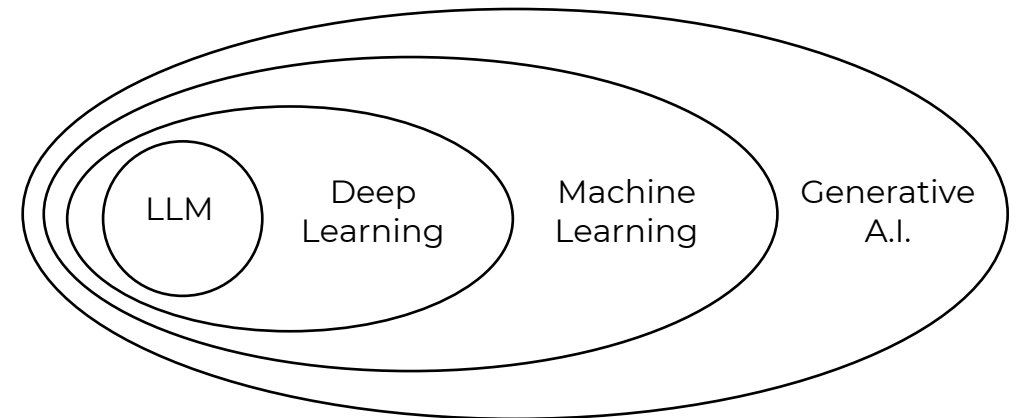
- What is GPT
- AI tools
- Live demo of AI use cases
- Quick preview of Careswitch

“AI is moving incredibly fast, and this is the slowest it will ever be.”

Tristan Harris | Co-Founder @ Center for Humane Technology
Featured in Netflix #TheSocialDilemma
Former Google Design Ethicist

What is Generative AI (and why does it matter)?

- **Neural Net:** Think of it like a digital version of how our brains work—it's a network of connections that helps computers recognize patterns and make decisions.
- **Models:** Computer programs designed to perform specific tasks, like identifying objects in photos or translating languages.
- **Training:** The process of teaching a computer by giving it lots of data and examples, so it learns to do its task better over time.
- **Generative AI:** A type of AI that can create new content, like writing a story, making art, or composing music.
- **Large Language Model:** A very advanced AI system trained on massive amounts of text (books, websites) to understand and generate human-like language.
- **ChatGPT:** A conversational tool powered by AI that can answer questions, help solve problems or simply have a chat with you.



9 AI Tools to Start Using:

1. **ChatGPT** (OpenAI)—idea generator, writing assistant
2. **Claude** (Anthropic)—general AI tool like GPT
3. **Dall-e** (OpenAI)—image generator
4. **Insta Headshots**—create amazing headshots for your team
5. **Best of AI**—hub of AI tools and applications
6. **Superhuman**—auto-summarizes emails and generates replies
7. **Fireflies**—records meetings, captures key moments, generates notes and to-do list
8. **Canva**—graphic designer: templates for anything visual
9. **Fliki**—turn text prompts into custom videos

AI Demo

- Analyze an LTC policy
- Create a meal plan
- Write a custom job ad / translate it into other languages
- Build a complex 24/7 schedule
- Analyze shift data
- Care Planning in Careswitch

AI Innovations we're excited about over the next 12 months

At Careswitch, we're building the future with owners like you.

- **Advanced OCR capabilities:** scan a drivers license and it creates a caregiver profile
- **Improved transcription:** use the intake phone call and draft an assessment and care plan
- **Personalized applicant experience:** conversation-based application in their native language
- **Automating feedback loops:** care documentation turns into recommended care plan changes and automated outcome tracking
- **Automated care summaries:** care documentation is summarized and sent to families
- **Improved job board scheduling:** open shifts get posted, AI reviews clients / caregivers, AI makes recommendations for available caregivers

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careswitch.com



*Scan the QR code to watch a 7-minute
summary video of Careswitch AI*