Embracing Technology that Enables Accreditation Success

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What if we were able to halt the insanity, work smarter not harder and do it all with technology?

At the end of this webinar, you will be able to:

1. Identify ways technology can mitigate inefficiencies in the survey prep process.
2. Discuss ways technology can improve intra-professional collaboration and engagement.
3. Review ways technology supports a culture of living compliance.
Enablement #1: Efficient Survey Prep Process

Top 3 Survey Prep Inefficiencies

Knowing
Sharing
Verifying
Inefficiency #1: Knowing

- The Standards—yes, all of them
  a) Federal
  b) State
  c) Specialty Certification

- Navigating updates
  a) How often?
  b) Why?

- Connecting the “dots” BEFORE sharing
  a) Do we comply?
Technology for the Win

- Document and Accreditation Management platforms do so much more than organize your files. Find one that also facilitates your KNOWING:
  a) Alerts you when AOs update their standards
  b) Side-by-side visual display of changes
  c) Alerts to what policies/procedures are impacted by the standards changes
  d) Automate/schedule rounds, audit due dates, policy & contract reviews, staff updates
  e) Provides storage, version control, and archiving of important documents
Inefficiency #2: Sharing

- Negative emotions/culture re: accreditation education
  a) Leadership
  b) Staff
- E-mail and assignment overload
- What’s in it for ME?? Connecting the “dots” for staff
Technology for the Win

- Document and Accreditation Management platforms do so much more than organize your files. Find one that also facilitates your Sharing:
  - Automate/Schedule required training & provide the why (hyperlink standards)
  - Side-by-side visual display of policy changes
  - 24/7 accessibility via phone, tablet, laptop, PC
  - Automate/Schedule audit due dates, assign to responsible party
  - Automate training/review reminders for staff
Inefficiency #3: Verifying

1. Which audit tool do I use and when?
2. When did we last...?
3. Did we communicate this? When? How do I know that everyone got it?
Document and Accreditation Management platforms do so much more than organize your files. Find one that also facilitates your **Verifying:**

a. Schedule compliance rounds/documentation and assign to responsible parties  
b. Schedule policy/procedure/contract reviews per your organizational review policy and assign to responsible parties  
c. Provides analytics to communicate compliance status to Leadership  
d. Provides Self-assessment capabilities to facilitate/document/report on mock surveys  
e. Automate compliance education reports for Leadership
Enablement #2: Intra-professional Collaboration

Top 3 Intra-professional Collaboration inefficiencies:

- Time
- Team
- Technology
Inefficiency #1: Time

1. Meetings about meetings
2. Do we actually have to do this?
3. Didn’t we just do this?
4. Who’s stepping on the hose?
5. Productive vs non-productive time
Technology for the Win

Document and Accreditation Management platforms do so much more than organize your files. Find one that also facilitates your management of **Time:**

a. Automate recurring tasks/reviews
b. Reduce review time
c. Leverage mobile technology
d. Visual status dashboards
e. Reduce training redundancies
Inefficiency #2: Team

1. Wearing multiple “hats”
2. Is this really the best use of my skills?
3. We really pay someone to come in?
4. Crucial accountability
Technology for the Win

Document and Accreditation Management platforms do so much more than organize your files. Find one that also facilitates **Team Accountability:**

a. Leverage workflows
b. Manage ownership & accountability with groups and analytics
c. Encourage engagement through commentary tracking within workflows
d. Connect the team to the “Why”
Inefficiency #3: Technology

1. Access limited to PC
2. Computer “fright”
3. Make a copy, edit, email, repeat
4. OOPS...I forgot to save my changes
Technology for the Win

Document and Accreditation Management platforms do so much more than organize your files. Find one that also facilitates Technology Utilization:

a. In-platform review, update, maintenance capabilities
b. Streamlined, hierarchical review, approval and publication management
c. Fully functional, multi-device accessibility
d. Archive vs delete with change tracking capabilities
Enablement #3: Living Compliance

The only inefficiency that threatens a culture of Living Compliance is the organizational culture itself...
Technology for the Win

Document and Accreditation Management platforms do so much more than organize your files. Find one that also facilitates your **Culture of Living Compliance:**

a. Safety  
b. Quality  
c. Efficiency
Thank you

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